

# TOP 10 Benefits of Investing in Your Residency Coordinators



An educational resource brought to you by Margie Kleppick, President & CEO

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*As ACGME program and institutional requirements continue to evolve and become increasingly complex, so too does the role of the Residency Coordinator (RC). In some institutions, the RC plays an active role in ensuring the success of a program, while in others the role of the RC is woefully underutilized or misunderstood.*

*In this article, Randy Nelson, MHS, DIO, Memorial Medical Center of the Conemaugh Health System, shows us just how beneficial having a highly trained RC can be to a residency and an institution, affecting everything from the daily program operations to the institution's accreditation. Read on to learn more about the advantages of investing in your RC.*

- 1 Every successful TRAINING PROGRAM** benefits from having a Residency Coordinator who models professional and compassionate behavior in their daily interactions with residents, the program director, and faculty.
- 2 Every PROGRAM DIRECTOR AND DIO** can better balance their own responsibilities when they are supported by a well organized Residency Coordinator who has extensive knowledge and expertise in managing all aspects of the daily operation of the residency program.
- 3 Every PROGRAM's accreditation outcome** is positively affected by a Residency Coordinator who is well versed and conversant about the ACGME/AOA program accreditation requirements.

## Learn More Tips for Maximizing the Role of YOUR Residency Coordinator.

**NEW Telecourse!**

**"Professional Development for Residency Coordinators"**

**NEW Speaker!**

Presented by Randy Nelson, MHS, DIO, Memorial Medical Center of the Conemaugh Health System

Tuesdays, January 6 & 13, 2009  
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**4 Every PROGRAM DIRECTOR** saves valuable time by utilizing the skills and wealth of information a highly developed Residency Coordinator brings to completing a Program Information Form (PIF) for the ACGME/AOA.

**5 Every PROGRAM DIRECTOR & ACCREDITATION SITE VISITOR** can look forward to a more successful site visit when they interact with a professional Residency Coordinator who is able to arrange a highly organized visit and anticipate and address their diverse needs.

**6 Every ACGME/AOA SITE VISITOR** is impressed with a Residency Coordinator who presents her/himself as a well-informed and well-spoken professional . . . thereby benefiting the site visit outcome.

**7 Every RESIDENCY PROGRAM** benefits from having an experienced Residency Coordinator who can design a well organized interview season and has the ability to influence candidates positively by establishing a welcoming tone and effectively marketing the program.

**8 Every HOSPITAL FINANCE representative** works better with a program team when their Residency Coordinator is well-versed with the IRIS report, reimbursement guidelines and can systematically coordinate their resident schedules to maximize CMS reimbursement.

**9 Every INSTITUTION** can better serve their residents with a Residency Coordinator who can relate to people of diverse backgrounds and can fulfill the unique needs of young physicians from all over the world.

**10 AND FINALLY...Every HOSPITAL** can realize a positive impact to their institution's accreditation outcome by investing in one of their most important assets . . . their Residency Coordinator!



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